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As a person responsible for selection and deployments of new software in medical facilities that belong to Medical Centers Medici, I was the main person of contact for the upmedic team to discuss matters like: deployment requirements, composing system with the rest of our on-premises multisite IT infrastructure, functionalities of custom components for upmedic software, interoperability with our existing systems.

The upmedic team is always eager to analyze our internal processes AS-IS and only then propose solutions that relate to their products and services. They are open for suggestions how their software might serve clinicians better, and they implement them in a very agile way.

The upmedic software changed the way we treat medical documentation within our medical facilities to be radically more structured and patient oriented. We can now provide telemedical services thanks to a surveying mechanism that also handles billing for us.

One of the most crucial results of our cooperation was cutting down the time required to create a radiological report by 70%, which allows us to treat more patients without hiring additional personnel.

I put a lot of effort into creating upmedic templates of reports that make me confident that my reports are structured always in a similar way, contain standardized, well-understood phrases, without typos, and can be sent to the patient knowing they will benefit from my work. What makes upmedic special on the market is the level of customization presented to the clinician. Most of the software treats templates as a piece of text copied from one place to another, while upmedic makes them an integral part of the process and a basis for creating the documentation. The time spent on creating custom templates pays off quickly, and results in a stress-free workflow focused on diagnosing rather than bureaucracy.

Using upmedic in our clinics allowed us to service 18% more patients having the same medical staff.

Our partnership resulted in several publications e.g., during the 42nd Congress of the Polish Medical Society of Radiology in Gdańsk, SNOMED CT International Expo 2020 Lisbon, and we are willing to do more as our companies have synergical competences.

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